

November 20, 2017

ASI Mirrors are fabricated from plate glass or an alternate reflective surface. Frames are type 304 (18-8) stainless steel. Mistreatment will void compliance with our warranty and silver spoilage will not be covered.

## BELOW ARE A FEW TECHNIQUES FOR PROPER CARE AND MAINTENANCE OF MIRRORS:

- Check your shipments on arrival. Look for noticeable mishandling during shipment. If
  necessary, contact your ASI representative immediately for assistance. Contact the carrier's
  agent and get an inspection report. If there appears to be moisture present, the mirrors
  should be unpacked and allowed to dry.
- Store in dry, ventilated spaces. Mirrors exposed to high humidity or chemical fumes can suffer deterioration.
- Store vertically; glass exhibits more strength and fewer strains. Do not pull mirrors from the ends of case. Do not lay mirrors flat.
- Unpack as soon as possible, to allow moisture during shipment to dissipate.
- Use gloves when handling, to prevent damage to the face or backing.
- The safest cleaner is clean, warm water with a soft cloth. An approved glass cleaner such as Windex®, Glass Plus® or similar products may be used. Avoid heavy soaking!
- Do not use any acid, alkali, abrasive or concentrated ammonia based cleaners. These cleaners will attach the mirror surface and edges, and possible the stainless steel frames.
- Never spray any cleaner directly onto a mirror. Instead, apply the cleaner to a soft cloth and then wipe the mirror. This will prevent "puddling" at the mirror edge where the cleaner could attack the backing and/or attack the mirror silvering.
- Always use clean, soft, grit-free cloths to reduce chances of scratching the surface.
- Do NOT hose down the mirror. Instead, use a cleaner-moistened lint-free glass wiping cloth for dirt removal and another one for wipe off and polish drying.

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